



# A-Z FAN GUIDE

Welcome to ROKiT Field at Dignity Health Sports Park and the home of your Los Angeles Chargers. This guide is designed to help make your experience on gameday the best it can be. Please do not hesitate to visit a Guest Services location throughout the stadium. We look forward to seeing you.

## STADIUM & MAILING ADDRESS

Los Angeles Chargers  
ROKiT Field at Dignity Health Sports Park  
18400 Avalon Blvd, Carson, CA 90746

## CHARGERS TICKET OFFICE HOURS

Monday - Friday: 8 a.m. - 5 p.m.  
Saturday prior to home games: 10 a.m. - 4 p.m.  
Hours subject to change

FOR MORE INFORMATION VISIT ► [CHARGERS.COM](https://chargers.com)

## IMPORTANT CONTACTS

Guest Services, Season Tickets & Premium Seating	(877) CHARGERS
Single Game Tickets	(800) 745-3000
Accessible Seating Information	(310) 630-2055
ROKiT Field at Dignity Health Sports Park	(310) 630-2000
Levy Restaurants Suites & Catering	Premium.Experiences@chargers.nfl.com
Team Store	(310) 630-2260
Security/Lost & Found	(310) 630-2044
Premium Experiences	Premium.Experiences@chargers.nfl.com

CHARGERS GAMEDAY HOTLINE (877) CHARGERS

REPORT FAN CONDUCT ISSUES ► TEXT ASSISTME <SPACE> ISSUE & LOCATION TO 69050

(Message & data rates may apply)

## A

### ACCESSIBILITY INFORMATION

Single game ADA seating can be purchased through Ticketmaster online or by calling (800) 745-3000. ADA tickets can also be purchased on gameday at the Northwest Box Office.

For information regarding ADA drop-off area and/or parking information, visit Chargers Parking Information at [dignityhealthsportspark.com/chargers](https://dignityhealthsportspark.com/chargers).

The Chargers Express offers fans free non-stop shuttles to and from ROKiT Field at Dignity Health Sports Park for every Los Angeles Chargers home game. For more information, visit Chargers Express at [dignityhealthsportspark.com/chargers](https://dignityhealthsportspark.com/chargers).

For any ADA ticket-related questions outside the stadium on gameday, please visit the Northwest Box Office. For any ticket-related questions inside the stadium on gameday, please visit the Season Ticket Member Headquarters inside the Northwest gate across from section 117.

For more information regarding accessibility at ROKiT Field at Dignity Health Sports Park, please visit Accessibility Information at [dignityhealthsportspark.com/chargers](https://dignityhealthsportspark.com/chargers).

### ADMISSION TICKETS

Mobile tickets are now available for all Los Angeles Chargers home games. Please carry your ticket with you at all times and display it clearly upon entering the stadium. All tickets will be scanned for entry. Please do not obstruct the barcode area on your ticket. No screenshot, PDF printouts, or on-screen PDF tickets will be allowed for entry.

### ALCOHOL POLICY

Alcohol sales begin from the time the gates open and continue until the end of the third quarter. All guests must be at least 21 years of age to purchase an alcoholic beverage. Any guest that appears to be 30 years of age or younger must produce a valid form of acceptable identification.

There is a two-drink limit per order until the end of the third quarter. No alcohol will be sold in the fourth quarter of any game. The alcohol policy is subject to change at Management's discretion on a per game basis.

### ATM MACHINES

ATM machines are located outside of the Northwest entrance, as well as in the South end zone behind section 140 across from Guest Services.

### AUTOGRAPHS

Players do not sign autographs during games. For information on Chargers in the Community, visit [chargers.com](https://chargers.com).

## B

### BABY-CHANGING STATIONS

Diaper changing tables are located in most of the women's and men's restrooms throughout the stadium. There are also family restrooms located near sections 106 and 128 and are available to all genders. For access to the Mother's Room, please visit the Guest Services Booth in the South end zone near the tennis stadium.

### BANNERS

We welcome guests bringing event-related signs, flags, banners, and posters inside the building to show fan support during events.

The following guidelines relate to these items:

- Item must be related to the event
- Item may not be larger than 3' x 4' ft. in dimension
- Item may not be attached to a stick/pole or attached to any stadium structure
- Item may not obstruct any sponsor's/advertiser's signage
- Item may not contain or display obscene/offensive language and/or pictures, as determined by management
- Item may not be constructed or displayed in a manner that may obstruct the view of other guests or in any way create a safety hazard for others as determined by management

Guests are not allowed to hand out pamphlets, advertisement brochures, etc., to other guests while on the property.

### BEACH BALLS

Beach balls and other inflatable items are prohibited from entering the stadium. See Prohibited Items for more information.

## C

### CAMERAS & VIDEO-RECORDING DEVICES

Unless otherwise specified by the teams and/or event officials/management, guests may not bring professional photographic equipment into the facility. Guests are also prohibited from engaging in commercial photography of any kind. The following is a partial list of the prohibited camera equipment:

- Flash photography
- Monopods or tripods
- Cameras with interchangeable lenses
- Cameras with lenses greater than 3½ inches in length

Teams and/or event officials/management may have additional rules further restricting or prohibiting photography. Guests may not bring any types of audio/video recording devices into the facility. These devices include, but are not limited to, video camcorders, audio recording devices, etc. Camera or audio bags are not permitted to enter the stadium gates.

### CARRY-IN ITEMS

To enhance public safety and significantly expedite entry into the stadium, the NFL strongly encourages fans to not bring any type of bags. Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12", a one-gallon (maximum) clear slider storage bag, and small clutch bags, not exceeding 4.5" x 6.5", are allowed. Personal-size snack items and factory-sealed plastic bottled water, 20 oz. or less (limit two per person), are allowed into the stadium. All items are subject to search and may not be admitted.

### CHANGE OF ADDRESS

Please notify the ticket office when you move. Changes of address will not be accepted by telephone. All changes of address must be in writing and signed by the Season Ticket Member of record. You may also update your mailing address by doing so under Chargers Account Manager at [chargers.com](https://chargers.com).





## CHARGER GIRLS

The Charger Girls may be best known for their entertainment on the sidelines at Los Angeles Chargers games; however, they spend the majority of their time volunteering and working in the community. The Charger Girls would love to be a part of your next event! For an appearance at a golf tournament, grand opening, awards banquet, Monday Night Football event, or fundraiser, go to [chargers.com/charger-girls](https://chargers.com/charger-girls) for appearance guidelines and a request form.

## CHARGERS COMMUNITY FOUNDATION

Since its creation by the Spanos family more than 20 years ago, the Chargers Community Foundation has been a driving force in providing financial resources to support a wide range of programs. Along the way, the Foundation has provided more than \$11 million in grants and programming to benefit local youth and families, including critical dollars needed in times of emergency. The Foundation's main granting program, "Chargers Champions," has awarded over \$5 million in direct support to assist schools and students county-wide, including 120 school grants for badly needed physical fitness, nutrition, and athletic programs on area campuses. For more information, contact the Chargers' Community Relations Department at (714) 540-7100.

## CHARGERS EXPRESS

The Chargers Express offers fans free non-stop shuttles to and from ROKiT Field at Dignity Health Sports Park for every Los Angeles Chargers home game.

- Operates approximately every 10 minutes
- Begins 2.5 hours prior to kickoff
- Return trips start in the fourth quarter when there are six minutes left on the game clock and operate for 1.5 hours after the game.

Pickup locations include:

- Harbor Gateway Transit Center – 731 W. 182nd St, Gardena, CA 90248
- Del Amo Station – 20220 Santa Fe Ave, Rancho Dominguez, CA 90220

Fans are encouraged to connect to the Chargers Express by riding the Metro Silver Line to the Harbor Gateway Transit Center or the Metro Blue Line to the Del Amo Station.

## CHARGERS PRO SHOP

For official Los Angeles Chargers merchandise online, check out the Chargers Official Online Store at [chargers.com](https://chargers.com).

Team Store: ROKiT Field at Dignity Health Sports Park has three team store locations on-site. They are located near the Southwest entrance, Northeast entrance and on the main concourse in the South end zone. The Northeast and South end zone team stores are only open on gameday. The team store near the Southwest entrance is open Tuesday – Saturday from 10 a.m. – 5 p.m. PT and on gamedays. Schedule is subject to change.

## CHILDREN

Any child two years of age or older will require a ticket to enter the facility.

## CODE OF CONDUCT

The Chargers are committed to creating a safe, comfortable, and enjoyable experience for all fans, both in the stadium and its vicinity, including in the parking lot. We want everyone attending our games to enjoy the experience in a responsible fashion.

Attendees who demonstrate inappropriate or disruptive behavior, including but not limited to the following, are subject to ejection from the premises, and Season Ticket Members risk losing their season ticket account and/or parking privileges for:

- Excessive consumption of alcohol
- Obscene, offensive, or abusive language or actions
- Fighting, or otherwise dangerous, abusive or profane behavior
- Unruly or inconsiderate behavior
- Indecent exposure or undressing, wearing obscene or indecent clothing
- Smoking inside or near the stadium
- Scalping or other improper resale of tickets
- Failing to follow instruction from stadium personnel
- Verbal or physical harassment of opposing team fans
- Interfering with security procedures
- Interfering with the progress of the game, going onto or attempting to go onto the field or throwing or attempting to throw any object onto the field; and any other action warranting ejection and/or confiscation of game tickets

Event patrons are responsible for their conduct as well as the conduct of their guests and/or persons using their tickets. Even if Season Ticket Members give away or sell their tickets to a game, the account holder is accountable for the actions of those using the tickets. Accounts can be forfeited partially or entirely for violations of the Code of Conduct, whether in the stadium or in its vicinity, including the parking lot, and whether before, during, or after games.

Stadium staff will promptly intervene to restore an environment in which event patrons, their guests, and other fans can enjoy the event free from behavior like that described above. Event patrons and their guests will be subject to ejection without refund and to potential loss of ticket and/or parking privileges for future games for violations of the Code of Conduct.

The Los Angeles Chargers and ROKiT Field at Dignity Health Sports Park thank you for complying with our Code of Conduct. Let's all enjoy Gameday...the right way! Report Fan Conduct Issues. Text **AssistMe** <SPACE> **ISSUE & LOCATION** to **69050**. Message & data rates may apply.

## COMPUTERS

Tablet computers such as an iPad or Surface are allowed inside the stadium. Guests may be asked to show the device is functioning by turning it on. Laptops and other large personal computers are not allowed to be brought into the stadium. Computer cases and computer bags are not allowed into the stadium.

## CONCESSIONS

Concessions are located conveniently throughout the stadium.

## D

## DESIGNATED DRIVER BOOTH

The Designated Driver Booth is located across from Section 105. If you are 21 years of age with a valid driver's license, sign up at the kiosk location to receive a coupon redeemable for a soft drink or water during the game. It will open two hours prior to kickoff and close after the first quarter.

## DRINKING FOUNTAINS

Drinking fountains are conveniently located throughout the stadium.

## E

## ELEVATORS

- Elevator 1 – inside ROKiT Field at Dignity Health Sports Park main lobby
- Elevator 2 – passenger elevator closest to the field level near sections 140-141
- Elevator 3 – freight elevator closest to the field level
- Elevator 4 – on the West side of the stadium, closest to Suite MC7
- Elevator 5 – on the West side of the stadium, closest to Suite MC12
- Elevator 6 – passenger elevator closest to the Northeast entrance, services the mezzanine level
- Lift 1 – North end zone behind sections 121 and 122

## ENTRANCE PROCEDURES

For your safety, all persons and their belongings entering the stadium are subject to screening procedures by uniformed security personnel. To aid this process, please remove all metal items from your pockets, including cell phones and keys. The NFL strongly encourages fans to not bring any type of bags. If you do so, please limit the number of carried items. Items may be placed in a clear plastic, vinyl, or PVC bag that does not exceed 12" x 6" x 12", a one-gallon (maximum) clear slider storage bag, and small clutch bags, not exceeding 4.5" x 6.5".

## ENTRANCE GATES

There are four main entrances (Northwest, Northeast, Southwest, Southeast) to the stadium.

## EXIT GATES

There are four main exit gates (Northwest, Northeast, Southwest, Southeast). After leaving the stadium, there is no re-entry into the stadium.

## F

## FAMILY RESTROOMS

Family restrooms are located near sections 106 and 128 and available to all genders.

## FAN MAIL

Fans can contact Chargers players directly at:

**Player Name**  
**c/o Los Angeles Chargers**  
**3333 Susan Street, Costa Mesa, CA 92626**

The Chargers Organization cannot assume responsibility for lost or misdirected articles. Due to a large volume of requests, the Chargers do not accept items to be signed by players or take responsibility for the return of personal items.

## FEMININE PRODUCTS

Feminine products are available at Guest Services near the Southeast entrance and tennis stadium.

## FIRST AID

First Aid is located adjacent to the Southeast gates behind Guest Services.



# FOOTBALLS

It is unlawful to throw or launch any object, including footballs, in the stadium parking lot. Footballs, beach balls, and similar objects are not allowed inside the stadium.

# G-K

## GUEST SERVICES

Guest Services is located adjacent to the Southeast gates and near the Northwest gates. Additional kiosks are located throughout the concourse.

## HOTLINE

Security personnel and Chargers representatives are available during the game to report fan conduct or security issues or to answer any questions you may have. Report Fan Conduct Issues. Call (877) CHARGERS or text **AssistMe <SPACE> ISSUE & LOCATION to 69050**. Message & data rates may apply.

## KIDS ID BRACELETS

ID bracelets that can be marked with seat locations are available at the Guest Services location adjacent to the Southeast gates.

# L

## LOST & FOUND

All lost and found items will be turned into Guest Services during events or at their conclusion. All lost and found inquiries during the event should be forwarded to Guest Services. At the end of the event, Guest Services will turn in all unclaimed lost and found items to the Security Department. After events, guests wishing to inquire about the recovery of lost items are directed to telephone the Security Department directly, positively identifying the item, presenting a valid photo identification card, and signing a receipt. The Security Department may be contacted at (310) 630-2044. After 30 days, all unclaimed lost and found items will be released to charitable organizations.

## LOST CHILDREN/ADULTS

Any fan looking for a lost child or adult should contact the Guest Services office adjacent to the Southeast guest gates.

## LOST/STOLEN TICKETS

We suggest that you safeguard against theft or loss as you would any other important documents. Lost or stolen tickets are not the Los Angeles Chargers responsibility. During the Chargers season, the following policy regarding lost or stolen tickets will be in effect:

1. The Chargers Ticket Office will conduct business only with the Chargers Season Ticket Member of record, who must present proper identification.
2. If the Chargers tickets are stolen, a copy of the official police report must be presented to the Chargers Ticket Office before the date of the game. A nonrefundable service charge of \$15.00 per ticket will be collected when a duplicate ticket is issued.

3. If season tickets are lost, left at home, or an incorrect ticket is presented for admission, a deposit for the full-face value of the tickets and a nonrefundable service charge of \$15.00 per ticket will be collected before any replacement tickets will be issued.

4. The deposit will be refunded only when the full, unused tickets are returned to the Chargers Ticket Office no later than January 31, 2020. Deposits will not be refunded after this date.

5. Single-game tickets cannot be replaced.

6. Ticket stubs must be retained throughout the game to allow ushers to verify seat location to which the holder is entitled.

7. Reserved Parking Permits cannot be replaced.

# N

## NOISE-MAKING DEVICES

Musical instruments and other amplified or noise-making devices are not allowed inside the stadium.

## NO RE-ENTRY

For your safety and the safety of others, fans leaving the stadium before or during games will not be allowed re-admittance.

## NOTICE OF SEARCH

You and your belongings may be searched upon entering the stadium. Prohibited items may be confiscated. By tendering your ticket and by entering the stadium, you consent to such searches, and waive any related claim that you may have against the Chargers, the City of Carson, the NFL, and its other Member Clubs, or any of their respective affiliates or agents. If you elect not to consent to these searches, you will be denied entry to the stadium.

# P

## PAGING

The stadium Public Address System is not used for paging fans. Please visit the Guest Services location for assistance.

## PARKING LOT

The parking lot at ROKiT Field at Dignity Health Sports Park opens four hours prior to kickoff. We strongly encourage fans to arrive at least two hours before game time and to carpool. Please be aware of services that are available and policies concerning the stadium parking lot.

**ADA PARKING:** Enter gates A, B or D. ADA parking placard must be visible. Parking is on a first come, first served basis. ADA drop-off may take place at Gate E. Designated parking is available for guests with disabilities, including van accessible spaces. These spaces are reserved for vehicles displaying a current state-issued disability placard or license plate. Any guest needing such parking should enter the ROKiT Field at Dignity Health Sports Park via Gates A, B or D while displaying their valid state-issued pass. For any further questions regarding parking for guests with disabilities, please contact (310) 630-2060.

**BICYCLES:** Parking is located at the Southeast and Southwest entrances.

**CARPPOOL:** Fans are strongly urged to carpool to games.

**GLASS BOTTLES:** Glass bottles and containers are not allowed in the stadium parking lot.

**ILLEGAL PARKING:** Vehicles illegally parked may be towed at the owner's expense.

**MOTORCYCLES:** Designated motorcycle parking is not available. All motorcycles are required to have a parking pass for a designated lot.

**NOISE:** For the enjoyment of all fans, amplified music and excessive noise which may cause a disturbance is prohibited. The City of Carson prohibits excessive and annoying noise.

**OVERSIZED VEHICLES:** RVs and other vehicles larger than 20' in length are not permitted to park onsite.

**PROHIBITED ACTIVITIES:** Throwing or spilling of objects or substances is prohibited in the ROKiT Field at Dignity Health Sports Park parking lot.

**RESERVED PARKING:** The Chargers offer several reserved parking options for Season Ticket Members. For more information, or to purchase reserved parking, contact the Chargers Ticket Office or call (877) CHARGERS.

**ROADSIDE ASSISTANCE:** The American Automobile Association is an official partner of the Los Angeles Chargers and is at ROKiT Field at Dignity Health Sports Park during Chargers home games (30 minutes before the game ends to 1 hour after game ends) to provide fans with complimentary roadside assistance. Vehicles requesting service must be parked at ROKiT Field at Dignity Health Sports Park. Certain restrictions may apply.

**TAILGATING:** See tailgating section.

## PLAYOFF TICKETS

As a Chargers Season Ticket Member, you have the option to purchase your playoff tickets for any Chargers playoff games hosted at the ROKiT Field at Dignity Health Sports Park. All season ticket members will be notified of this option in accordance with NFL policies.

## PREMIUM EXPERIENCES

Premium Experiences members can enter the stadium through the VIP entrance located behind the valet lot. VIP restrooms are located behind the valet lot. Doors for Premium members open 3 hours prior to kickoff. For questions or concerns on gameday, visit the Premium Experiences tent located at the top of Section 104 or email Premium.Experiences@chargers.nfl.com.

**CHAMPIONS CLUB:** Guests must check-in at the Premium Experiences tent located at the top of Section 104. Please show your ticket to obtain wristbands for access.

**GOLD RECEPTION:** The GOLD Reception is located at the top of the tennis stadium on the main concourse. Please check-in with your Premium Experiences host upon arrival to obtain your wristband for the End Zone Field Club.

**STADIUM CLUB:** The Stadium Club entrance is located by the Southwest gate on the concourse by the main entrance. Please check-in with your Premium Experiences host upon arrival and show your ticket to obtain your wristband for access.

**END ZONE FIELD CLUB:** End Zone Field Club Members will have access to their seats on the field 2 hours before kickoff. Alcohol will be served from bars on the field until end of the third quarter.



#97 | JOEY BOSA | DE





## PROHIBITED ITEMS

To enhance public safety and significantly expedite entry into the stadium, the NFL strongly encourages fans to not bring any type of bags. Bags that are clear plastic, vinyl, or PVC and do not exceed 12" x 6" x 12", one-gallon (maximum) clear slider storage bag, and small clutch bags, not exceeding 4.5" x 6.5" are allowed.

Prohibited items include, but are not limited to: weapons of any kind, bottles, cans, coolers, strollers, purses larger than a clutch bag, briefcases, backpacks, fanny packs, cinch bags, luggage, computer bags, and camera bags or any bag larger than the permissible size. Factory-sealed plastic bottled water, 20 oz. or less (limit two per person), are allowed into the stadium. All items are subject to search and may not be admitted. Any object that can be considered or used as a weapon is not allowed inside the stadium. Objects with sharp edges or tips, including all metal and hard plastic costume accessories, are not allowed inside the stadium. Helmets and plastic head wear are allowed providing the item does not resemble the definitions above.

Other items that are prohibited from entering the stadium include, but are not limited to: sticks (including selfie sticks), inflatable objects, laser pointers, flammable objects, stun guns, fireworks, lawn furniture, spray bottles, sports bottles, beach balls, frisbees, musical instruments, boomerangs, knives, mace and pepper spray, chains, balloons, sports balls, water guns, rollerblades, skates, scooters, noise-making devices, and umbrellas.

ROKIT Field at Dignity Health Sports Park prohibits the wearing of masks or costumes covering the face of any kind while passing through stadium security upon entry, on the concourse and at all concession/merchandise locations. Masks or facial coverings may be worn, however, within the stadium bowl in the ticketed seating area. Additionally, costume pieces (e.g., shoulder pads or props) that do not conceal identity may be worn, but must pass through stadium metal detectors and are subject to further security screening.

## R-S

### RESTROOMS

Restrooms are conveniently located throughout the stadium. There are also family restrooms located near sections 106 and 128 and are available to all genders.

### RIDESHARE

Please visit [chargers.com](https://chargers.com) for the latest rideshare information.

## SEASON TICKET MEMBERSHIP

The Season Ticket Member of record is the name or company which appears on the first line of the account.

### EXAMPLES:

Brittany Fan (Brittany Fan is the Season Ticket Member of record)  
ABC Company  
417 Stadium Way  
Los Angeles, CA

ABC Company (ABC Company is the Season Ticket Member of record)  
Brittany Fan  
417 Stadium Way  
Los Angeles, CA

For your protection, the Los Angeles Chargers will only accept requests from the Season Ticket Member of record. If the member of record is a company, the Chargers will accept requests only from the company's authorized representative identified on the account.

## SERVICES FOR FANS WITH DISABILITIES

**ASSISTANCE:** If requested, Guest Services will provide assistance for persons who have difficulty accessing their seat.

**ASSISTIVE LISTENING DEVICES:** Assistive Listening Devices (ALD) are available at the Guest Services location near the Southeast entrance gates.

### ELEVATORS:

- ▶ Elevator 1 – inside ROKIT Field at Dignity Health Sports Park main lobby
- ▶ Elevator 2 – passenger elevator closest to the field level
- ▶ Elevator 3 – freight elevator closest to the field level
- ▶ Elevator 4 – on the West side of the stadium, closest to Suite MC7
- ▶ Elevator 5 – on the West side of the stadium, closest to Suite MC12
- ▶ Elevator 6 – passenger elevator closest to the Northeast entrance, services the mezzanine level
- ▶ Lift 1 – North end zone behind sections 121 and 122

**PARKING:** Parking spaces are available for fans with valid accessible placards or license plates.

**RESTROOMS:** Accessible restrooms are located throughout the stadium.

**SEATING:** Wheelchair, companion, semi-ambulatory, and transfer seating is available. Contact the Chargers Ticket Office at (877) CHARGERS for more information.

**SERVICE ANIMALS:** Service animals that are trained or in training are allowed to enter during events. A guest whose service animal poses a threat to the safety of other guests and employees may be asked to escort the animal off the premises. Guests who need to escort a service animal to an animal relief area are allowed re-entry to the facility. All such guests are to notify Guest Services prior to exiting the facility.

**TTY MACHINES:** We do not provide sign language interpretation at sporting events. Closed captioning is available on stadium message boards.

**WATER FOUNTAINS:** Accessible water fountains are located near restrooms throughout the stadium.

**WHEELCHAIRS:** Complimentary wheelchair escorts are available at any entry point. The service is available to and from the entry gates and seating areas. Please be aware that our staff will not remain with you during the event, nor will they allow you to remain in the wheelchair for the duration of the event.

## SMOKING

As of January 1, 2018, ROKIT Field at Dignity Health Sports Park is a smoke-free facility.

## STROLLERS

Strollers are not permitted at ROKIT Field at Dignity Health Sports Park for Chargers games. Car seats are also not permitted.

## SUITES & CATERING

For questions related to your suite or catering, please contact [Premium.Experiences@chargers.nfl.com](mailto:Premium.Experiences@chargers.nfl.com).

## SUPER BOWL TICKETS

Season Ticket Members interested in purchasing Super Bowl tickets should submit a letter to "Super Bowl Tickets," Chargers Ticket Office, 18400 Avalon Blvd, Carson, CA 90746. A limited number of Super Bowl tickets will be available to Season Ticket Members for purchase through a random drawing based on longevity. If selected, you will be notified by the Chargers Ticket Office. If the Los Angeles Chargers are participating in the Super Bowl, every Season Ticket Member will be entered into the drawing.

## T

## TAILGATING:

For your safety and the enjoyment of all, we ask that you please help by observing these tailgating guidelines:

- ▶ Lots open four (4) hours prior to kickoff.
- ▶ Tailgating is only allowed in the Silver, Gold, Bronze, Black (Super Tailgate) and Platinum Lots.
- ▶ Tailgating is prohibited in the Red, Blue and Green lots.
- ▶ Public intoxication is prohibited and will be addressed by security and/or law enforcement. If you witness behavior that is inappropriate in nature, please text **AssistMe <SPACE> ISSUE & LOCATION to 69050**, call ROKIT Field at Dignity Health Sports Park Security at (310) 630-2044 or dial 911 for an immediate response by law enforcement.
- ▶ Security and law enforcement will consistently patrol the parking lots and will assist in ensuring that all guests comply with established tailgating guidelines.
- ▶ Vehicles must be parked in marked spaces as directed by staff.
- ▶ Vehicles parked in unauthorized areas will be subject to towing.
- ▶ No "saving" of parking spaces is permitted. Guests must park as directed.
- ▶ Roadways, aisles and emergency lanes must be kept clear at all times.
- ▶ Parking permit is only valid for game listed on the permit and for the lot designated.
- ▶ Glass bottles are prohibited in the parking lots.
- ▶ Tailgating is not permitted once the game has started. Everyone must have a valid game ticket and must enter the stadium at this time.
- ▶ Tailgating is not permitted post-game.
- ▶ Parking passes cannot be replaced if lost or stolen.
- ▶ RVs and any other vehicles over 20' in length will not be permitted to park onsite.
- ▶ Guests must tailgate directly in front of or behind their vehicle.
- ▶ Amplified music and excessive noise which may cause a disturbance is prohibited.
- ▶ Charcoal grills are permitted in tailgate areas. Please dispose of charcoal properly in onsite Hot Coal bins.
- ▶ Failure to comply with these policies and/or city, state or federal laws may result in loss of tailgating privileges as well as citation or arrest.



TERMS & CONDITIONS:

The following are the terms and conditions printed on the back of each ticket and to which each ticket holder is subject:

ADMIT ONE

READ THIS LICENSE - IT LIMITS OUR LIABILITY

All ticket sales are final. No refunds or exchanges, except as specifically provided below shall be provided. This ticket grants the holder (“Holder”) a revocable license to enter Dignity Health Sports Park (“Stadium”) for the specified NFL game, and a spectator seat or location for that game, on the date and time on the front hereof. Admission may be refused or withdrawn or ticket holder ejected in the sole discretion of the Stadium. The sole and exclusive remedy if admission is refused or withdrawn or if the game is canceled and not replayed, is a refund of the original ticket price. GAME DATE AND TIME ARE SUBJECT TO CHANGE BY THE CHARGERS AND/OR NFL UNDER THEIR POLICIES OR DUE TO OTHER ACTIONS OR EVENTS BEYOND THEIR CONTROL. NO REFUND WILL BE MADE IF HOLDER CANNOT ATTEND. Disorderly conduct, noncompliance with security measures, violation of any Chargers’ rules, policies, or regulations (e.g., on the Chargers’ website or Chargers Code of Conduct at Stadium entrances or <https://www.chargers.com/stadium>) or unauthorized use of this ticket may result in denial of admission or removal of Holder from the Stadium, termination of this license, and/or prosecution, as determined in the sole discretion of the Stadium, Chargers, their representatives, affiliates and/or agents and by law enforcement. The Chargers have the sole discretion at any time to relocate Holder’s seat. The Chargers and NFL Parties’ liability for any breach of any term of this ticket shall not exceed the original ticket purchase price. The Chargers and NFL Parties shall not be liable for special, consequential, incidental, indirect, or exemplary damages of any kind, including, without limitation, any amount paid in excess of face value to a third party for this ticket. Any disputes related to this ticket are subject to the binding arbitration provisions and the class action waiver that can be found at <https://www.chargers.com/ticketterms>. By tendering this ticket and entering the Stadium, Holder consents to searches of person and belongings and to confiscation of prohibited items and waives any related claims against the Chargers and NFL Parties. Failure to consent to such searches will result in Holder’s exclusion from the Stadium. Holder hereby agrees and consents to the full release of his/her biographical information and reports, citations, notes, or criminal complaints drafted or maintained by law enforcement relating to his/her acts at the Stadium necessitating contact by law enforcement, by the Chargers or its authorized agents. This ticket may not be resold or offered for resale at a premium above the highest legal amount. The Chargers have sole discretion to adopt policies at any time that apply to this ticket’s delivery method and format (including mobile-only mechanisms) and/or to its resale. HOLDER ALSO ACKNOWLEDGES AND AGREES that by tendering this ticket and entering the stadium, Holder, on behalf of him/herself and, to the extent permitted by law, any accompanying minor(s), agrees to the following additional terms, conditions and waivers: Holder assumes all risks incident to the game or related events, including the risk of lost, stolen or damaged property or personal injury of any kind and hereby waives any and all claims or potential claims arising from such risks, damage or injuries against the Chargers, Stadium, Stadium Operator, promoters, sponsors, participants, NFL and its member clubs, NFL Properties, media partners, and/or their respective affiliates, licensees, advertisers, broadcasters, or agents. Holder may not transmit or aid in transmitting any photographs, images, videos, live streams or other accounts or descriptions (whether text, data or visual), including (without limitation) play-by-play data, in any media of all or any part of the football game or related events (the “Works”). Transmission or other distribution of the Works by, to, or for any commercial enterprise, and any public performance or display of the Works, direct or indirect, are also strictly prohibited. Holder agrees that by causing this ticket to be scanned upon entry to the stadium, Holder shall be understood to have signed this document and granted the NFL an exclusive, worldwide, sub-licensable, royalty-free license to all copyrights associated with the Works. Holder grants to the Chargers, the NFL, and their respective designees the irrevocable permission to use his or her voice, image, and/or likeness in any and all media now or hereafter existing in connection with all or any part of the game or related events, for any purpose whatsoever, including the commercial purposes of the NFL, Chargers, their respective sponsors, licensees, advertisers and/ or broadcasters, in any media now or hereafter existing, without further permission, notice, or compensation and hereby waives any and all claims or potential claims relating to such use. The Chargers are not responsible for lost, stolen, destroyed, or counterfeit tickets. Such tickets sold in violation of any applicable law, may not be honored. Holder may not enter the Stadium for advertising, promotion, or commercial purposes, nor use this ticket for such purposes (e.g., contests, sweepstakes, giveaways), without the Chargers’ and/or the NFL’s prior written consent. By using this ticket and causing this ticket to be scanned upon entry to the stadium, Holder shall be understood to have signed this document and thereby agrees to have read and accepted this license and its terms.

TEXT MESSAGING

To report Fan Conduct Issues, text **AssistMe <SPACE> ISSUE & LOCATION** to **69050**. Message & data rates may apply.

TICKET DELIVERY METHODS

Chargers Account Manager allows you to manage your account quickly and easily. Login to Chargers Account Manager via [chargers.com](https://chargers.com) to manage your season ticket account. Here you can access your mobile tickets for admission and utilize features such as ticket forwarding, NFL Ticket Exchange and other ticket activities. Season tickets may only be transferred or forwarded electronically. PDF ticket delivery methods are not allowed, and will not be allowed entrance into the game. Chargers ticket policies may be found at [chargers.com](https://chargers.com).

TICKET WINDOWS:

**ADVANCE TICKETS:** For Premium Seating information, call (877) CHARGERS. For single game tickets, call (800) 745-3000. For accessible seating information, call (877) CHARGERS.

**PREMIUM EXPERIENCES:** For more information, contact a Premium Experiences rep at (877) CHARGERS or email [Premium.Experiences@chargers.nfl.com](mailto:Premium.Experiences@chargers.nfl.com).

**SEASON TICKETS:** The Chargers offer a variety of benefits and special services to its Season Ticket Members. For more information, contact the Chargers at (877) CHARGERS.

**WILL CALL:** Will call is located at the Northwest Box Office four hours prior to kickoff on gameday. You must present a picture ID to pick up tickets. Premium Experiences will call is located at the Southwest Box Office and opens four hours prior to kickoff.

TRANSPORTATION

Other forms of transportation to the games include:

The Chargers Express offers fans free non-stop shuttles to and from ROKiT Field at Dignity Health Sports Park for every Los Angeles Chargers home game.

- ▶ Operates approximately every 10 minutes
- ▶ Begins 2.5 hours prior to kickoff
- ▶ Return trips start in the fourth quarter when there are six minutes left on the game clock and operate for 1.5 hours after the game.

Pickup locations include:

- ▶ Harbor Gateway Transit Center – 731 W. 182nd St, Gardena, CA 90248
- ▶ Del Amo Station – 20220 Santa Fe Ave, Rancho Dominguez, CA 90220

Fans are encouraged to connect to the Chargers Express by riding the Metro Silver Line to the Harbor Gateway Transit Center or the Metro Blue Line to the Del Amo Station.



#54 | MELVIN INGRAM III | DE